



What is Healthy Way LA?

Healthy Way LA is a no cost health program that provides health care coverage to low-income uninsured adult citizens and legal residents.



Who is Eligible?

You may be eligible for Healthy Way LA if:

- You are a Los Angeles County resident.
- You are between 19 and 64 years of age.
- You are not pregnant.
- You have no health care coverage.
- You have been a legal permanent resident for at least 5 years or you are a United States citizen.
- You meet monthly income limits.

For more information on income guidelines, please call Healthy Way LA Member Services at 1-877-333-HWLA or 1-877-333-4952.

What are some of the Healthy Way LA Benefits?

Health benefits at no cost to you include:

- Excellent quality medical care
- Many clinics or health centers to choose as your medical home
- ID Card to let people know you are a member of Healthy Way LA
- Health education services to help you live healthy and prevent disease
- Toll free member information line 24 hours a day, 7 days a week, even on holidays
- Preventive and primary care services within 30 working days, as well as care management services, hospital care, emergency room visits, and mental health services

How do I enroll in Healthy Way LA?

To enroll in Healthy Way LA, please bring the following original documents to your hospital, comprehensive health center, community clinic or health center:



FOR CITIZENSHIP/RESIDENCY

- U.S. Passport, or
- Certificate of Naturalization, or
- Certificate of Citizenship, or
- Permanent Resident Card (Green Card)

NOTE: If you do not have a U.S. Passport, Certificate of Naturalization, Certificate of Citizenship, or Permanent Resident Card (Green Card), bring one document from each category:

- 1) U.S. Birth Certificate **or** Military Service Form that shows place of birth

AND

- 2) Driver's License, **or** School Identification with Photo, **or** U.S. Military Identification Card

FOR INCOME VERIFICATION

- Recent paycheck stub, or
- Copy of last year's federal income tax return, or
- Signed letter from your employer that shows the gross amount paid, how often you get paid, and the date of paycheck being reported.

For other acceptable documents, please call Member Services at 1-877-333-HWLA or 1-877-333-4952.

Frequently Asked Questions & Answers

Question #1: Where will I get medical care?

Answer #1: You can choose a clinic to be where you receive all your regular care. Your doctor there can refer you to specialists if you need them.

Question #2: I have not been a legal permanent resident for 5 years and I am not a U.S. citizen. Can I still get medical care at the county facilities or my local clinic?

Answer #2: You need your documents in order to get the additional benefits that come with the new Healthy Way LA program. If you do not have any documents you can still get the medical care you have been getting from us or other clinics or health centers.

Question #3: What if I don't have the documents to prove that I have been a legal permanent resident for 5 years or that I am a U.S. citizen?

Answer #3: Healthy Way LA can help you. Please call the Healthy Way LA Member Services Department at 1-877-333-HWLA or 1-877-333-4952 or call your clinic or health center.

County of Los Angeles
Department of Health Services



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Department of Health Services

Call **HEALTHY WAY LA**
Member Services
at **1-877-333-HWLA** or
1-877-333-4952

TTY/TDD: **1-866-923-HWLA** or
1-866-923-4952

Fax: **1-626-308-1582**



Healthy Way LA
LOS ANGELES COUNTY

Healthy Way LA!
*A program to get medical care
at NO COST to you!*



*To Enrich Lives Through
Effective and Caring Service*