

# CHAMP-Net News

January 1, 2011 | Volume 5, Issue 1



CHAMP-Net is a program of the National Health Foundation (NHF).



Click [here](#) to visit NHF's website.

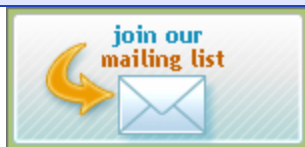
[Important Links/Information](#)  
*January 2011*

[IMPORTANT INFORMATION FOR CALIFORNIAKIDS](#)

[January 2011 CHAMP Training Schedule](#)

[Healthcare Program Options in Los Angeles County](#)

[Every Woman Counts Reopens](#)



Hello CHAMPers!

Happy New Year! We hope your holidays were filled with joy and happiness and that the New Year is filled with as much happiness and prosperity. As we begin the New Year with the new Affordable Care Act, which has and will continue to positively change healthcare, the CHAMP Team will continue to provide you with the most up-to-date information about the healthcare programs that keep our families healthy.

In this month's issue of CHAMP-Net News, we highlight many more important topics of interest to health advocates including:

- [Healthcare Coverage Program Update](#)
  - Health-e-App Public Access
  - Reopening of Cancer Detection Program: *Every Woman Counts*
- [Affordable Care Act \(ACA\) Implementation Update](#)
  - ACA Update: What is changing on January 1, 2011?
- [CHAMP-Net's Tip of the Month](#)
  - Follow-Up with Families
- [Ask the Trainer Question](#)
- [CHAMP Training](#) - Review & Update
- [CHAMP-Net's County of the Month](#) - Mendocino

Best,

Marilyn Ventura, Program & Education Specialist

---

## Healthcare Coverage Program Update

### Health-e-App Public Access

As of December 20, 2010, Health-e-App Public Access online application is available to the general public. This system allows families to apply online while still providing the same online application features already available to CAAs. Prior to the launch there was some confusion about the ability of CAAs to

Have a question/  
comment regarding  
CHAMP-Net or CHAMP-  
Net News? Please share  
your suggestions by  
contacting  
the CHAMP team at  
[askthetrainers@champ-net.org](mailto:askthetrainers@champ-net.org)  
or 213.538.0774. We  
look forward to hearing  
from you!

### [Quick Links](#)

[CHAMP-Net](#)

[Previous Newsletters](#)

[Ask The Trainers](#)

*Spotlight on:  
**NHF Annual Report 2010**  
Each month CHAMP-Net  
News highlights a  
current NHF project.*

The NHF Annual Report 2010 is now available [online](#). In addition to CHAMP training and CHAMP-Net, NHF operates a variety of other projects in order to achieve its mission of improving the health of the underserved by creating systemic solutions to gaps in healthcare access and delivery systems. NHF strives to address those issues that are most important in our community, specifically: chronic disease prevention and management; underserved children and families; and gaps in

access suspended applications following the launch of the Public Access site. Below is information from MRMB to clarify how CAAs will access suspended applications in the new system.

Suspended application data will not be lost as a result of the transition to the new system. That means data already entered in Health-e-App at the time that the system was brought down to prepare for the launch of Health-e-App Public Access is still available. As of Monday, December 20, 2010, there will be a new process to access suspended applications. The new process will allow CAAs to access a folder which will contain their suspended applications.

The "Suspended Application" folder will contain .pdfs of the partially completed Application Summaries. The Application Summary will display any data already entered for each application. An EE and/or CAA can print out the Application Summary and either re-enter the data into the new system or complete the application summary in writing and submit the hard copy application to SPE through the regular process.

For more information on this process, please contact the HeApp Help Desk at 1-866-861-3443 or email: [HFHeA@MAXIMUS.com](mailto:HFHeA@MAXIMUS.com), Monday through Friday, 8:00 a.m. to 8:00 p.m. Saturday, 8:00 a.m. to 5 p.m.

As always, the CHAMP Team is available to answer your questions: [askthetrainers@champ-net.org](mailto:askthetrainers@champ-net.org)

### **Reopening of the Cancer Detection Program: Every Woman Counts**

The California Department of Public Health (CDPH) is pleased to announce that the Cancer Center Programs: Every Woman Counts (CCP: EWC) is **accepting new enrollments beginning December 1, 2010 for eligible women 40 years and older for the breast cancer screening and diagnostic services.**

If you have any questions regarding eligibility, please call the 800-511-2300, Monday through Friday from 8:30a.m. to 5 p.m. If you do not qualify for *Every Woman Counts*, a representative can put you in contact with other low-cost screening programs. For a list of representatives within your area, please click [here](#). Visit [CHAMP-Net](#) for more program information.

[Back to top](#)

---

## Affordable Care Act (ACA) Implementation Update

### **ACA Update: What is changing on January 1, 2011?**

For families with private or employer-based health insurance, there might be some changes to their health insurance starting on January 1, 2011. These changes are due to the Affordable

the healthcare delivery system.

Care Act (ACA). For families whose new policy year begins and whose health insurance policy is affected by these changes, the following changes might apply to them starting January 1, 2011:

- Uninsured dependent children are able to remain on their parents' health plan until age 26. If the parents' health plan offers dependent coverage and that dependent child no longer has coverage or was denied coverage before their 26<sup>th</sup> birthday, they are now eligible for coverage and will have an opportunity to be added to their parents' health plan as a dependent.
- Plans must provide free preventive care. All new plans must cover certain preventive services such as mammograms and colonoscopies without charging a deductible, co-pay or coinsurance. Effective for new or renewing health plans.

Families should check with their employer or health plan to find out whether these changes apply to their health plan and to answer any questions. The CHAMP team is also available to answer any questions about ACA implementation, so feel free to email us at [askthetrainers@champ-net.org](mailto:askthetrainers@champ-net.org).

[Back to top](#)

---

## CHAMP-Net's Tip of the Month: Follow-Up with Families

With changes to some healthcare coverage programs last year and others that may come up this year, there is one way to ensure that our families stay enrolled in their program: follow-up. As simple as it sounds, this routine can be a crucial part in helping families stay connected to the healthcare programs that they need. The CHAMP team encourages CAA's to consider this time-line for their follow-ups:

- **At first contact**, confirm that the family phone number is working while they are in the office.
- **After submitting the application**, follow-up to ensure that families get enrolled. If there are complications with the application, troubleshoot to get them resolved. If you need further assistance, seek help from someone to get the child coverage as soon as possible. The CHAMP team is happy to assist you with any questions you may have.
- **1-2 months later**, follow-up to see if families know where their providers are located and encourage families to become familiar with their providers. If the family is enrolled in a health plan, ensure that the plan is appropriate for the health needs of the family
- **Next, 4 months after enrollment**, follow -up to make sure that the family is responding to any mail from the program and that they are utilizing their services! If the family has changed address make sure that you get their updated contact information.

It is important to keep communication lines open with families, and CAAs are often the most trusted source of information. Families often need guidance in order to keep up with all the changes in healthcare. Besides the challenge of finding healthcare coverage for everyone, CAAs have done an extraordinary job in assisting families. Keep up the good work!

[Back to top](#)

---

## Ask The Trainer Question of the Month

*Dear Trainer,*

I have a client that is undocumented who is 14 years of age and he currently has Restricted Medi-Cal. Are there any healthcare programs that he might qualify for? The family resides in Los Angeles County and is low-income.

*Sincerely,*

*Jesse*

Hi Jesse,

Thank you for your question. Based on the information you provided about the child, he may qualify for CaliforniaKids (CalKids). This is a private, non-profit program that provides low-cost preventive and primary health care benefits to children ages 2-18. The child must be attending school and be a California resident. Immigration status is not used to determine eligibility and Social Security Numbers are requested but not required. Children receive comprehensive preventive and primary care. Emergency room services are covered up to \$1000/per year; hospitalizations, major surgeries and vision care is not covered by CalKids. Families can [download](#) an application or request one by calling 818-755-9700. **To apply, the completed application must be sent with the first two months premiums (\$75/per month, per child) as well as a one-time \$10 application processing fee.** During the duration of the coverage the family will be responsible for monthly premiums and co-payments that range depending on the service. For additional information, please click [here](#) or you can also visit the CaliforniaKids [website](#).

If there is another child in the household that is currently enrolled in the Kaiser Permanente Child Health Plan, they may be able to be added to that program by simply filling out an "[Add a Member Form](#)". Unfortunately, the program is not

accepting new enrollments for the Southern California region.

Other programs the child may qualify for are Outpatient Reduced-Cost Simplified Application (ORSA) which provides outpatient services, including emergency services and medications, to children and adults who use LA county facilities and are not eligible for any health insurance coverage. For more information call 1-800-378-9919. The Private/Public Partnership (PPP) between the Los Angeles County Department of Health Services and community health providers offers outpatient health services to low-income, uninsured children and adults. They may be contacted at 1-800-427-8700. Lastly, Ability-To-Pay (ATP) provides a full range of medically necessary services to children and adults that cannot afford to pay for their care or do not qualify for no-cost Medi-Cal. More information can be found by calling 1-800-378-9919. All three program are county programs and can be accessed by visiting a county clinic or hospital. Please see [Healthcare Coverage Programs in Los Angeles](#) which provides additional information about the programs.

Hope this helps!

Sincerely,

The CHAMP Team

[Back to top](#)

---

## CHAMP Training: Review & Update

When was the last time you attended a CHAMP Review and Update Training? If you haven't attended one lately, come learn about all the important changes and updates included in this training. We recently added information regarding California Kids and the changes to their premiums, updates to the Health-e-App Public Access, and review on the concepts introduced in the CHAMP Children's training including oral health services and eligibility criteria. We want to ensure that all health advocates have all the updates and information they need to assist families better.

If you or anyone at your agency could benefit from this training, please contact Tricia Fitzgerald at 213-538-0778 or [tfitzgerald@nhfca.org](mailto:tfitzgerald@nhfca.org). We look forward in seeing you soon!

[Back to top](#)

## County of the Month: Mendocino

Prevention and Planning Unit (PAPU) provides Mendocino

residents with support and services needed for individuals whom fall victims of drug abuse and gang violence, amongst other services. PAPU provides different levels of prevention from individual based with alcohol and drug abuse services to community based with healthier living programs. For more information on PAPU and how to access these services please call 707-472-2611 or click [here](#).

**California Children's Services (CCS)** provides children with eligible medical conditions diagnosis, treatment services, medical case management, and physical and occupational therapy services. These services are for children from birth to 21 years of age and for children who are suspected of having a medically eligible condition. For more information on CCS, eligibility requirements, and a list of conditions covered by CCS call 707-472-2600 or click [here](#).

**Child Health and Disability Prevention Program (CHDP)** offers Mendocino residents with health checkups for infants, children, and youth, as well as, care coordination to assist families with medical appointments, transportation, and access to diagnostic and treatment services. CHDP also provides dental, hearing, and vision screening, any needed check up tests, and shots. For more information, a list of providers and how to access these services please call 707-472-2702 or click [here](#).

**Comprehensive Prenatal Services Program (CPSP)** offer health education, nutrition education, and psychological counseling for Medi-Cal eligible pregnant and postpartum woman. CPSP provides comprehensive pregnancy services to woman from conception to 60 days postpartum by providing regular health screening and prenatal vitamins/mineral supplements, as well as, providing links to other programs that can assist both the mother and child. For more information on CPSP and how to access these services please call (707) 456-3801 or (800) 734-7793 (in County).

**Mendocino County Clinic** offer pap smear and breast exam services for women not eligible for birth control; diagnostic treatment and follow-up services for women with abnormal pap smears; and counseling, diagnosis and treatment of sexually transmitted diseases. These services are free for income eligible residents and on a sliding scale. For more information on eligibility and how to access these services please call (707) 472-2600 or 1-800-734-7793.

**Community Health Nursing Division** consists of 69 employees and the administration of 20 Mendocino County programs offered for children and families in need. For a complete list of these programs, eligibility, contact information, and how to access different services please click [here](#).

---

[Back to top](#)

NHF is an independent, charitable, tax-exempt 501(c)(3) corporation dedicated to improving and enhancing the healthcare of the underserved by developing and supporting innovative programs that 1) can become independently viable, 2) provide systemic solutions to gaps in healthcare access and delivery and that 3) have the potential to be replicated nationally.

**[Forward email](#)**

✉ **SafeUnsubscribe®**

This email was sent to [mventura@nhfca.org](mailto:mventura@nhfca.org) by [champ-net@champ-net.org](mailto:champ-net@champ-net.org).  
[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Email Marketing by



National Health Foundation | 515 South Figueroa Street, Suite 1300 | Los Angeles | CA | 90071