



ASSISTOR TIPS

Access for Infants and Mothers (AIM) “Assistor Tips”

- Take note of the estimated delivery date. Pregnant women can be no more than 30 weeks pregnant at the time the completed applications are received. Therefore, if there are missing documents and the cut-off date is approaching, documents need to be mailed as soon as possible, or call the AIM Program to ask if the missing information can be faxed at 1-800-433-2611
- If the pregnant women do not receive their insurance cards within 10 days after enrollment, advise them to call their selected health plan directly
- Make certain the applicant understands that they are responsible for the full 1.5% cost of the program, even if they cancel on or after the first day of coverage or if they miscarry
- Explain that medical bills incurred before enrolling in AIM should be sent to the AIM program. There is a maximum of up to \$125 for previously paid pregnancy related, medically necessary services including pregnancy testing and prenatal visits
- Remember that AIM babies are defaulted in to the mothers' health plan, or if there are siblings currently in the Healthy Families Program then the babies will be defaulted into the same health plans as their siblings. Mothers can change their babies' health or dental plans within the first 90 days of the babies' coverage

If you have any questions, please contact the National Health Foundation for application assistance via the “Ask the Trainer” tool on the CHAMP-Net website at www.champ-net.org.

