



October 10, 2011

TO: One-e-App User Agencies in Southern California  
FR: Sarah Boehm, Senior Analyst, Social Interest Solutions  
RE: KPCHP Open Enrollment in Southern California

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We are very pleased to announce that Kaiser Permanente Child Health Plan (KPCHP) will temporarily reopen to new enrollment in Los Angeles County, Orange County and San Diego County on **Tuesday, October 11, 2011**. Kaiser Permanente (KP) will only be accepting electronic applications submitted via One-e-App. *No paper applications will be accepted*. All paper applications will be returned to sender along with information about how to apply for membership via One-e-App.

Please see below for detailed information regarding the temporary reopen of KPCHP via One-e-App. Please review thoroughly and contact Sarah Boehm at 510-273-4645 or [sboehm@socialinterest.org](mailto:sboehm@socialinterest.org) with any questions.

**Go-live for Active One-e-App Agencies**

Social Interest Solutions will be turning on KPCHP for One-e-App user agencies that are *active* One-e-App users. Active user agencies have been determined based on user volume (i.e., demonstrating at least 20 individuals screened and/or submitted for at least one program over the last three months). Based on this criteria, a list of participating agencies for which KPCHP will be turned on in One-e-App is attached with this letter. If you are a One-e-App user agency and are not on this list and would like to be included, please contact Sarah Boehm immediately.

*Please note:* If they have not already done so, each Certified Application Assistor will need to modify their One-e-App user account to enter the KP Enrollment Entity number (EE#) prior to submitting KPCHP applications. Instructions for this are being sent with this letter and will be covered in the trainings listed below.

**Training**

For agencies that are new to using One-e-App to submit KPCHP applications or could use a refresher, SIS will be offering web-based trainings (see below). To register, please send an email to Sarah Boehm at [sboehm@socialinterest.org](mailto:sboehm@socialinterest.org) with your name, email and phone number and which training you would like to attend. Sarah will send you the details for the webinar. Additional trainings may be added as necessary.

- **Training 1:** Tuesday, October 11 from 10:00 – 11:30 a.m.
- **Training 2:** Wednesday, October 12 from 2:00 – 3:30 p.m.

**One-e-App Help Desk Support**

Please contact the One-e-App help desk at 1-866-429-1979 for technical issues related to using One-e-App. Help Desk hours are 8 a.m. – 5 p.m. Monday-Friday.

We are pleased to be able to work with you and partner with Kaiser Permanente and be able to offer comprehensive, affordable health coverage to children, while continuing to work with you and other leaders to achieve universal health coverage for all of California's children.

*Attachment:* List of One-e-App active users in Southern California

## Enrollment Agencies for Kaiser Permanente Child Health Plan (KPCHP) in

### Los Angeles County, Orange County and San Diego County

**Important Notice:** Kaiser Permanente will not accept paper applications for membership in KP Child Health Plan. If you would like to apply for membership and your child lives in one of these service areas, please contact one of the agencies listed below for assistance with your enrollment application. You can also apply online through One-e-App in Los Angeles County and San Diego County (see details below).

#### LOS ANGELES COUNTY

In Los Angeles County, you can apply online at <http://champ.lausd.net/apply> or contact one of the following organizations for assistance.

| Agency Name   | Phone                         | Address  |
|---|-------------------------------|--|
| <b>Los Angeles Unified School District (KP EE # 2001 - ALL LAUSD)</b> |                               |  |
| Los Angeles Unified School District<br>CHAMP Program                  | Toll-free<br>1-866-742-2273   | (Phone Assistance 8 a.m. – 5 p.m. Monday-Friday) |
| 92 <sup>nd</sup> Street Elementary School<br>Healthy Start            | 323-357-1389                  | 9211 Grape Street, Los Angeles 90002             |
| Asian Pacific Healthcare Venture, Inc.                                | 323-644-3880<br>Extension 507 | 1530 Hillhurst Ave., Los Angeles 90027           |
| Columbus Middle School<br>School Based Health Center                  | 818-702-1270                  | 22250 Elkwood Street, Canoga Park 91304          |
| Broadous Elementary School<br>Healthy Start Program                   | 818-897-4936                  | 11736 Bromont Ave., Pacoima 91331                |
| Garfield Senior High School<br>Healthy Start                          | 323-981-5540                  | 5101 E. Sixth Street, Los Angeles 90022          |
| Norwood Elementary School<br>Healthy Start                            | 213-744-1639                  | 2020 Oak Street, Los Angeles 90007               |
| San Miguel Elementary School<br>Healthy Start                         | 323-566-8269                  | 9801 San Miguel Ave., South Gate 90280           |
| Washington Prep High School Wellness Clinic                           | 323-418-4102                  | 10806 South Denker Ave, Los Angeles 90047        |

| <b>Agency Name</b>   | <b>Phone</b>                  | <b>Address</b>                                       |
|--|-------------------------------|--|
| <b>City of Los Angeles Family Source Centers (by Neighborhood) (KP EE # 2133 - ALL CITY OF LA)</b> |                               |  |
| Aliso Pico/Boyle Heights South - Lucille Beserra Roybal FSC  | 323-526-3033                  | 1505 E. First St., Los Angeles 90033-3958            |
| Boyle Heights - El Centro de Ayuda Corp.   | 323-265-9228                  | 3467 Whittier Blvd., Los Angeles 90023               |
| Canoga Park - New Economics for Women  | 818-887-3872                  | 21400 Saticoy St., Canoga Park 91305                 |
| Cypress Park/Glassell Park - Cypress Park Family Source Center                                     | 323-226-1682                  | 929 Cypress Avenue, Los Angeles 90065-1134           |
| Echo Park - El Centro del Pueblo   | 213-483-6335                  | 1157 Lemoyne St., Los Angeles 90026                  |
| Lincoln Heights - Barrio Action Youth and Family Center  | 323-221-0779                  | 4927 Huntington Dr., Suite 200, Los Angeles 90032    |
| North Valley - El Nido Family Centers  | 818-830-3646                  | 13460 Van Nuys Blvd., Pacoima 91331                  |
| North Valley - Pacoima Family Source Center  | 818-834-5179                  | 11243 Glenoaks Blvd., Suite 3, Pacoima 91331-7311    |
| Pico West - Tom Bradley Family Source Center   | 323-692-0669                  | 5213 W. Pico Blvd., Los Angeles 90019-4041           |
| Southeast I - The Children's Collective, Inc   | 213-747-4046                  | 3655 S. Grand Ave., Suite 280, Los Angeles 90007     |
| Southeast II - Coalition of Mental Health Professionals, Inc.                                      | 323-777-3120                  | 9219 S. Broadway Ave., Los Angeles 90003             |
| Southwest I - 1736 Family Crisis Center  | 323-737-3900                  | 2116 Arlington Ave., Suite 220, Los Angeles 90018    |
| Southwest II - Community Build   | 323-789-9950                  | 8730 S. Vermont Ave., Los Angeles 90044              |
| Watts - Bradley Milken Family Source Center  | 213-473-3607                  | 1773 E. Century Blvd., Los Angeles 90002-3051        |
| Watts - Watts Labor Community Action Committee   | 323-249-7552                  | 958 E. 108th St., Los Angeles 90059                  |
| Westlake/Pico Union - Central City Neighborhood Partners   | 213-482-8618                  | 501 S. Bixel St., Los Angeles, CA 90017              |
| Wilmington/San Pedro - Toberman Neighborhood Center  | 310-832-1145<br>Extension 106 | 131 N. Grand Ave., San Pedro, CA 90731               |
| Wilshire - Oakwood Family Resource Center  | 323-953-7356                  | 3910 Oakwood Ave., Los Angeles, CA 90004             |
| Community Development Department   | 213-744-9307                  | 1200 W. 7th Street, 6th Floor, Los Angeles, CA 90017 |

## ORANGE COUNTY

| Agency Name                                   | Phone  | Address  | KP EE# |
|---|--|--|--------|
| Children's Health Initiative of Orange County | 714-246-8737   | 1120 W. La Veta Ave, Suite 200, Orange 92868   | 2092   |
| CalOptima                                     | 714-246-8400<br>Certified<br>Application<br>Assistors (CAA):<br>(714) 246-8607 | 1120 W. La Veta Ave, Suite 200, Orange 92868   | 2117   |
| Alta Med                                      | 888-499-9303   | 8041 Newman Ave, Huntington Beach 92647<br>(more sites throughout Orange County, call for information) | 2089   |
| St. Joseph Hospital                           | 714-633-9111   | 1100 W. Stewart Drive, Orange 92868  | 2116   |
| Friends of Family Health Center               | 562-690-0400   | 501 S. Idaho Street, La Habra 90631<br>Suite 190 (Kids)<br>Suite 100 (Adults)                          | 2125   |
| South Orange County FRC                       | 714-364-0500   | 28191 Marguerite Pkwy, Suite 19, Mission Viejo 92691   | 2127   |

## SAN DIEGO COUNTY

In San Diego County, you can apply online at <https://www.myoneeapp.org> or contact one of the following organizations for assistance.

| Agency Name                             | Phone                    | Address                                    | KP EE# |
|---|--------------------------|--|--------|
| 2-1-1 San Diego                         | 211                      | (Phone Assistance Only)                    | 2058   |
| Home Start                              | 619-229-3660<br>ext. 222 | 5005 Texas St, Suite 203, San Diego 92108  | 2077   |
| San Diego Hospice                       | 619-278-6548             | 4311 Third Ave, San Diego 92103            | 2134   |
| San Diego American Indian Health Center | 619-234-2158             | 2602 First Ave, Suite 201, San Diego 92103 | 2135   |