

PRIMARY LANGUAGE

Bar Code

DATE: _____
EW File No.: _____
EW Phone No.: _____
Phone Hours: _____

ATTENTION U. S. CITIZENS

Your annual Medi-Cal redetermination is due soon. New rules require that most U.S. Citizens and nationals provide proof of citizenship and identity to qualify for full scope Medi-Cal benefits. At your annual redetermination, you will be asked to provide proof of your U.S. citizenship and identity, if you have not already done so.

Please be sure to return your redetermination form even if you do not have your citizenship/identity documents. Your Medi-Cal benefits will continue as long as you are making a good faith effort to get the required documents. If you are not able to provide proof of citizenship and/or identity, your coverage will be reduced to restricted services (that is, emergency, pregnancy related or long term care). If you provide the proof within one year, your coverage will be restored to full scope Medi-Cal effective the month your coverage was reduced to restricted, if otherwise eligible.

Citizens born in California

You may have recently received a letter from the California Department of Health Care Services stating that a California birth record was matched for one or more of your family members. You will not need to provide any citizenship documents for family members with a birth records match. For any family member who was born in California but did not receive a letter regarding a birth record match or a letter saying that there was no match, send us a photocopy of his or her birth certificate. Although a photocopy of a birth certificate is not acceptable for proof of citizenship, we can use the information from the photocopy to request a birth record match. If you do not have a photocopy of your birth certificate, you may complete the Request for Birth Record (Attachment I) for each family member born in California. Adults and children age 16 and older must still provide documentation of their identity. A Medi-Cal application or the joint Healthy Families/Medi-Cal application that includes the date and place of birth of a child under the age of 16 is proof of identity. Do not pay for a California birth certificate until we have tried to obtain a birth record match.

Citizens born outside California

If you were not born in California, see Attachment II for a list of acceptable documents to verify citizenship and identity for Medi-Cal. An original document, or a copy certified by the issuing entity, from the list of acceptable documents for citizenship and identity must be provided in order to continue to qualify for Medi-Cal.

How Do I Provide My Documents?

To make it easy for you to bring in your original documents to be viewed and copied, we have special staff in district lobbies to assist you. See the reverse side of this form for a list of District Offices with lobby staff to photocopy your original or certified documents. It is very important that you **bring this letter with you** when you bring in your documents to be photocopied. If you lose this letter, bring your Medi-Cal Benefits Identification Card (BIC).

Although we do not encourage you to mail original documents to us, you may mail in your original or certified documents and/or Attachment I with your annual redetermination form. If you mail an original or certified document, we will return it to you via certified mail. **Los Angeles County is not responsible for items lost in the mail.**

If you or your family members were born outside of California and you do not have your original or certified documents, contact your Eligibility Worker at the number above. If you have questions about this requirement you may call your Eligibility Worker at the number above or you may contact the Los Angeles County Health & Nutrition Hotline at 1-877-597-4777.

Offices Are Open Monday thru Friday 8:00am to 5:00pm

Belvedere #05
5445 Whittier Boulevard
Los Angeles, CA 90022

Civic Center #14
813 East Fourth Place
Los Angeles, CA 90013

Compton #26
211 East Alondra Boulevard
Compton, CA 90220

Cudahy #06
8130 South Atlantic Avenue
Cudahy, CA 90201

East Valley #11
14545 Lanark Street
Panorama City, CA 91402

El Monte #04
3350 Aerojet Avenue
El Monte, CA 91731

Exposition Park #12
3833 South Vermont Avenue
Los Angeles, CA 90037

Florence #17
1740 East Gage Avenue
Los Angeles, CA 90001

Glendale #02
4680 San Fernando Road
Glendale, CA 91204

Lancaster #34
349-B East Avenue K-6
Lancaster, CA 93535

Lincoln Heights #66
4077 North Mission Road
Los Angeles, CA 90032

Metro East #15
2855 East Olympic Boulevard
Los Angeles, CA 90023

Metro Family #13
2615 South Grand Avenue
Los Angeles, CA 90007

Metro North #38
2601 Wilshire Boulevard
Los Angeles, CA 90057

Metro Special #70
2707 South Grand Avenue
Los Angeles, CA 90007

Norwalk #40
12727 Norwalk Boulevard
Norwalk, CA 90650

Paramount #62
2961 East Victoria Street
Rancho Dominguez, CA 90221

Pasadena #03
955 North Lake Avenue
Pasadena, CA 91104

Pomona #36
2040 West Holt Avenue
Pomona, CA 91768

Rancho Park #60
11110 West Pico Boulevard
Los Angeles, CA 90064

San Gabriel #20
3352 Aerojet Avenue
El Monte, CA 91731

South Central #27
10728 South Central Avenue
Los Angeles, CA 90059

South Family #31
17600 "A" Santa Fe Avenue
Rancho Dominguez, CA 90221

Southwest Family #83
8300 S. Vermont Ave. 3rd fl.
Los Angeles, CA 90044

Southwest Special #08
1819 West 120th Street
Los Angeles, CA 90047

West Valley #82
21415 Plummer Street
Chatsworth, CA 91311

Wilshire Special #10
2415 West 6th Street
Los Angeles, CA 90057

For information about the office hours, call 1 (877) 597-4777,
Monday through Friday, 8 a.m. to 7 p.m.