

CHAMP-Net News

Volume 2, Issue 15 | July 1, 2008

CHAMP-Net is a project of the National Health Foundation (NHF).

Click [here](#) to visit NHF's website.



Important Links *July 2008*

[DRA Flyers for CAAs and Families](#)

[July 2008 CHAMP Training Schedule](#)

[CHAMP's Adult Healthcare Coverage Manual for 2008-2009](#)

[2008-2009 Federal Income Guidelines](#)

[Updated Handouts for 2008-2009](#)

[NEW Joint Medi-Cal/Healthy Families Application](#)
(in English and Spanish)

[Updated CHAMP Manual for 2008-2009](#)

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to join our
mailing list!

Turning up the Heat!

Hello CHAMPers,

There is no doubt that summer is here! We hope that everyone is finding "cool" ways to cope with the heat. It is hard to believe that we are already in the middle of the year! July promises to "turn up the heat" in the healthcare field with more changes to healthcare coverage programs. It is crucial to stay informed about all the happenings in order to keep our families healthy. We want to remind all our readers that the CHAMP Team is committed to providing you support as you continue to work with your communities amidst the DRA implementation and an uncertain state budget situation. Please feel free to contact us with any questions or concerns. We hope that joining CHAMP's efforts will allow us all to better serve families in California. Here is what we will be discussing in July's newsletter:

- CHAMP-Net Survey
- Program Updates
 - Medi-Cal - Deficit Reduction Act (DRA)
 - Healthy Families - Open Enrollment
 - Healthy Kids - Los Angeles County
- Tip of the Month: Maintaining a Log for the DRA
- CHAMP-Net's Ask the Trainer Question of the Month
- CHAMP Training
- CHAMP-Net's County of the Month: Orange County

Have a wonderful holiday weekend!

Sara Train, Program & Education Specialist



CHAMP-Net Survey!

CHAMP-Net is expanding its services to Fresno, Imperial, Kern and Shasta Counties and we need your help!

If you are from any of these counties, please take about 5-10 minutes to complete our CHAMP-Net [survey](#).

Participation is voluntary and confidential and your responses will be used to design the future county-specific and resource information pages for our site. Also, please forward this [survey](#) link to other program managers, healthcare advocates, CAAs, promotoras, etc. within Fresno, Imperial, Kern and Shasta Counties. If you have questions, please contact Nabihah Basrai at nbasrai@nhfca.org or 213.538.0745.

We truly appreciate you taking the time to provide us with your invaluable feedback so we can continue to provide your county with the most relevant information.

[Quick Links](#)

[CHAMP-Net](#)

[Last Month's Newsletter](#)

[Ask The Trainers](#)

Have a question or comment regarding CHAMP-Net or CHAMP-Net News? Please share your suggestions by contacting Nabihah Basrai at nbasrai@nhfca.org or 213.538.0745. We look forward to hearing from you!

Spotlight on: Southern California Patient Safety Collaborative
Each month CHAMP-Net News will highlight a current NHF program.

In 1997, the Institute of Medicine (IOM) brought much needed attention to the patient safety crisis with its eye-opening report *To Err Is Human: Building a Safer Health System*. In this work, the IOM estimated that 44,000 to 98,000 patients die each year as a consequence of medical errors, making them one of the nation's most expensive healthcare problems (\$37.6 billion per year).

In an effort to assist hospitals in their work to reduce these preventable errors, the National Health Foundation, Convergence Health Consulting and the Hospital Association of Southern California launched the Southern California Patient Safety Collaborative (SCPSC). The SCPSC connects rural and urban hospitals, gives hospital teams access to patient safety national experts, clarifies and encourages the adoption of best practices, utilizes the latest technology to connect busy hospital staff, and gives those on the ground-level the opportunity to share what actually works.

Through this work, the SCPSC is improving the delivery of healthcare and reducing the

The direct link for completing the survey is:

<http://survey.constantcontact.com/survey/a07e2a10dmbffzqxzwy/start>



Program Updates

Medi-Cal

Deficit Reduction Act (DRA)

The Angelino CHAMPers (LA County residents) might have heard that the DRA implementation starts today (July 1, 2008). LA County has put a lot of time into preparing for the DRA implementation and is now requesting the support of all CAAs to communicate with families about how the DRA affects them. Here are some things to keep in mind now that the DRA is implemented in LA County as well as other counties across the state of California:

- CAAs should continue to help families apply for their children with the Joint Medi-Cal and Healthy Families Application by submitting copies of all the supporting documents just as they are currently doing.
- The DRA only affects U.S. Citizens and Nationals applying for or currently receiving full-scope benefits. Individuals applying for Emergency Medi-Cal (Restricted Services) and pregnancy services only are not required to show DRA documentation.

The CHAMP Team has created a special handout that you can give to your families in order to help them understand the DRA; please click [here](#) to see the handout. We also have created a specific flyer for CAAs and health advocates that can be viewed [here](#). If you have any questions regarding the DRA, how it may affect you or the families you serve, where you can send people to show their original documents, or anything else, please do not hesitate to contact us at askthetrainers@champ-net.org.

Healthy Families

Open Enrollment

As you may have heard, Open Enrollment (OE) has been delayed this year because the Healthy Families Program is deciding which plans will be available in each county and zip code area. Families will receive a packet in the mail letting them know when OE will take place this year, as the dates have not been set. If a family enrolled into Healthy Families within 3 months, they may be eligible to change their plan by calling 1-866-848-9166. Other Healthy Families members will have to wait until they receive their OE packets.

Healthy Kids - Los Angeles County

The Healthy Kids program in Los Angeles County offers low-cost health care coverage for children under age 19 in LA County Enrollment is currently open for children ages 0-5, but closed for children 6-18. Advocates and CAAs should remind all families with children in the Healthy Kids program to make all necessary or routine medical, dental and vision appointments now.



CHAMP-Net's Tip of the Month: Maintain a Log for the DRA

number of avoidable patient safety complications and deaths. To learn more about the SCPSC, please visit www.SocalPatientSafety.org

This 18-month project is funded by UniHealth Foundation, Blue Shield of California Foundation, and California HealthCare Foundation.

We would like to encourage all CAAs and health advocates to keep a log and record any problems they encounter related to the DRA. It will be helpful to maintain records of issues that you encounter when working with families to ensure that they receive services for which they are eligible. These issues could be presented to the Department of Public Social Services and help to make the DRA process smoother for all of us. Thank you again for all your hard work in assisting families access healthcare coverage.

→ CHAMP-Net's Ask The Trainer Question of the Month!

Dear Trainer,

I have a client whose only income is the child support she receives for her daughter, and she receives it in her name. I was wondering how to present this information on the Joint Medi-Cal and Healthy Families application. Under family income (question #30) on the Joint Application, do you write the mother's name as the person who receives income? Is the type of income child support? Also, would you report this information on question #36 where it says "court-ordered child support?"

Thank you!

-Jesse

Hi Jesse!

Hope you are doing well and thank you for your question.

Although the income is provided in the mother's name, it is meant for the child, so under question #30 on the Medi-Cal and Healthy Families Joint Application, you would put the name of the child. The type of income would be written as child support. Question #36 is referring to child support paid out by the family that you are assisting with the application, so it seems as though you would leave this blank unless the mother is also paying out child support to some other family.

Please let us know if you have any further questions and we hope this information helps!

-The CHAMP Training Team

Do you have a question? Email us at askthetrainers@champ-net.org.

→ CHAMP Training

NHF is excited to announce its 6th year providing training in Los Angeles County with support from First 5 LA and the Los Angeles County Department of Public Health. We offer many classes for new and experienced assistors including CHAMP in English and Spanish, CHAMP Adult, CAA Online Training, and Utilization and Retention. Please visit www.CHAMP-Net.org for more information about the trainings we offer and for a current schedule or contact Tricia Fitzgerald at tfitzgerald@nhfca.org or (213) 538-0778.

CHAMP-Net's County of the Month: Orange

Orange County provides services that are designed to improve the health of its residents and make the county a safe place where families can live, work and play.

In this issue we would like to highlight some of the dental programs offered in Orange County:

HIV Dental Program

This program is designed for low income children, who are infected with HIV, are not eligible for Denti-Cal and have no other insurance. The HIV dental program offers the following services:

- Examination
- Dental X-rays
- Restorations (fillings)
- Endodontic Therapy (root canals)
- Periodontal treatment and prophylaxis (cleaning)

If eligible, children and adults can access service at no cost. To obtain additional information please contact HIV Dental Program at 714.834.8408

Children's Dental Program

This program covers all low income children enrolled in public and private kindergarten and elementary schools who are not eligible for Medi-Cal or Denti-Cal and do not have other dental insurance. The Children's Dental Program offers the following services:

- Examination
- Dental X-rays
- Restorations (fillings)
- Dental Extractions
- Preventive dental care, including: sealants, cleaning (prophylaxis), application of Fluoride, Oral hygiene instruction

All eligible children can receive services at no cost by obtaining a referral from their school nurse. The school nurse will evaluate the family's financial eligibility and the need of the dental care. Once the evaluation is done, he or she will schedule an appointment at the Dental Clinic.

Emergency Dental Services Program

This program offers services to low income Adults and children with a swelling or infection who are not eligible for Medi-Cal or Denti-Cal and have no other dental insurance. The Emergency Dental Services Program offers the following services:

- Examinations of the tooth ache area
- Dental X-rays of the tooth ache area
- Single extractions of the offending tooth only

Eligible Adults and Children can access services by making an appointment. During the visit an evaluation will be conducted and a sliding fee will be charge based on the income of the family and the family size. To make an appointment or to obtain more information, contact:

Dental Health Services
1725 W. 17th Street
Santa Ana, CA 92706
Telephone 714.834.8408
Fax 714.834.8377



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