



Community Benefit Products  
P.O. Box 12904  
Oakland, CA 94604-9951

<DATE>

<FIRST> <MI> <LAST>  
<Mailing Address 1>  
<Mailing Address 2>  
<CITY>, <ST> <ZIP>-<ZIP+4>

Dear Parent or Guardian,

We are pleased to inform you that our Kaiser Permanente Child Health Plan renewal process will change effective October 1, 2008. From that date on, membership will be renewed every two years (24 months) from the effective date of coverage instead of every 12 months. Every two years from the effective date, you will receive information on how and when to renew membership. (Renewal applies only to children who meet all eligibility requirements including age and living in an eligible service area.)

If you already submitted a renewal application and the effective date of coverage for your child was October 1, 2008, membership will automatically be renewed for an additional year (12 months) until October 1, 2010. If your child is due to renew membership in November or December of 2008, they have been automatically renewed for an additional year (12 months) through November or December of 2009. If your child renewed or became a new member between January and September of 2008, notification will be sent in 2009 about renewing membership through 2011.

**NOTE:** Please complete and return the attached Membership Update Form if you have any changes to your membership.

If you have questions, please call Community Benefit Products at **1-800-255-5053**, Monday through Thursday from 8 a.m. to 3 p.m. or Friday from 10 a.m. to 3 p.m.

Sincerely,

Community Benefit Products